European Foundation for Quality Management (Efqm) Organizational Excellence Model for Higher Education Institutions

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Abstract

Organizational excellence models are some tools to help organizations check their being in the path of Excellency and balanced growth. These models help organizations to compare the current state of affairs with the desired (ideal or desirable) situation, identify the differences and then based on the differences (side effects) and their causes, determine the optimizing solutions for the present state of affairs and enforce them. The EFQM Excellence Model has the potential to enable an education institution to build on existing quality management systems for ways to achieve excellence in the core Learning, Teaching and Assessment Process and associated support processes. In this paper we discuss about EFQM Excellence Model for educational institutions especially universities.

Keywords: EFQM, Organization, Excellence model, Improvement, Higher education, University

References


