Review the Organizational Silence and Government Agencies by using the Techniques of Fuzzy Hierarchy Process

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Abstract
One of the major obstacles to the success of the programs and goals of the organization, lack of information, lack of confidence and lack of organizational silence is what researchers have called it. Silence is an organization of refrain from expressing ideas, opinions and information about organizational problems. Organizational Silence of the most common phenomenon in most organizations. In this paper, after a review of previous studies and get expert opinions and choices influencing factors were extracted organizational Silence. And the opinion of the directors of 20 managements of Iran Khodro Company, with the help of FAHP techniques to determine the most important factor in ranking and choice behavior among employees of state agencies were silent. According to the results, organizational factors and career choice of stasis (lack of career advancement and individual learning) with the highest weight in most cases among employees of government agencies are silent behavior. The socio-demographic silence and lack of coordination between managers and employees options to the lowest weight, and were least important.

Keywords: Organizational Silence, government agencies, Information, Fuzzy Hierarchy Process.

References


